**Avery Weigh-Tronix** 

# **STANDARD** TRUCK SCALE WARRANTY & SERVICE POLICY

## **Statement of Limited Warranty**

Subject to the terms and conditions as stated herein: Avery Weigh-Tronix, LLC (hereafter referred to as "AWTX") warrants its equipment to be free from defects in material and factory workmanship for a period from the date of installation.

- » Five (5) years Weigh Bars, ZT Digital Load Cells, j-boxes, summing box, Digital J-boxes, suspension system, and cables inside structure. Applies to all BridgeMont & SteelBridge XT models
- » Five (5) years BridgeMont (BMS-SD) weighbridge structure
- » Ten (10) years BridgeMont (BMS-HD, BMS-LP8, BMS-P, BMC) weighbridge structures
- » Fifteen (15) years SteelBridge XT (IMXT, FCXT, IMXT-P) weighbridge structure

Weigh Bars, ZT Digital Load Cells, j-boxes, Digital J-boxes and internal cabling are warranted against failures caused by lightning and moisture provided the scale has been properly installed, grounded and sealed as specified by AWTX and the indicator power is supplied through the AC suppression device which is supplied by AWTX.

Exclusions to the warranty include but are not limited to: Corrosion, concrete & rebar or any other items supplied by others, excessive wear, cosmetic defects that do not affect performance, and damage caused by overloading or welding surges. Also excluded is normal wear of suspension components encountered during normal scale usage.

Warranty does not apply to the scale foundation, piers, end walls, approaches or any part of the scale site that is not supplied by AWTX.

Printers, scoreboards, non AWTX indicators or any other peripheral equipment, as well as any damages done to AWTX equipment as a result of these peripherals are not covered by this warranty. Warranty terms for printers, scoreboards and other peripheral equipment are covered under terms and conditions of sale for such equipment.

#### Terms and Conditions of Limited Warranty

This obligation is limited exclusively to defective original equipment manufactured or supplied by AWTX and is subject to the inspection and analysis by AWTX as to conclusively identify or confirm the nature and cause of the failure.

Installation must be performed by an authorized Avery Weigh-Tronix Distributor.

Defective components, mechanical or electrical, will be repaired or replaced free of any obligation to the owner within ninety (90) days after date of installation.

For the remainder of the product warranty period, defective components (mechanical or electrical), will be repaired or replaced providing equipment owner agrees to pay service technicians labor and traveling expenses from the authorized AWTX distributor/dealer. The faulty components may be returned to the factory, freight prepaid, at the discretion and authorization of AWTX.

AWTX responsibility is confined to repair, replacement, or credit (at its option) of equipment or parts and does not extend to labor, material, or service charges involved in removal of equipment for the return to the factory.

AWTX is not responsible and will not be held liable for losses, injury or damage caused to persons or property by reason of the installation of AWTX products or their failure.

This warranty is not applicable for expenses either direct or consequential that may arise from the use or inability to use these products.

AWTX reserves the right to incorporate improvements in material and design of the products without notice and is not obligated to incorporate the same improvements in equipment previously manufactured.

In certain cases, such as used equipment or peripheral equipment not manufactured by AWTX, a reduced warranty may apply. Specific details to these exceptions are provided separately or at the time of purchase.

AWTX shall not be obligated under any warranty different from its warranty as set forth herein. The AWTX warranty is limited to the initial customer and installation and is not transferable in the event of resale.

## **Conditions Which Void Limited Warranty**

This warranty shall not apply to equipment which:

- A. Has had repairs and modifications not approved by the factory and/or not performed by an authorized AWTX Distributor, which in AWTX judgment has affected the performance or reliability.
- B. Has been subject to misuse "overloading", negligent handling, improper installation, accident, damage by fire, water, submersion or force of nature.
- C. Has had serial number altered, defaced or removed.
- D. Has not followed AWTX recommendations for epoxy coatings, galvanizing, or stainless steel construction for installation in harsh environments.
- E. Has not been grounded according to AWTX recommended procedure.

#### Freight Carrier Damage

Claims for equipment damaged in transit must be referred to the freight carrier. Visible damage should be reported immediately. Concealed damage as soon as possible in any case, within fifteen (15) days of receipt of shipment, in accordance with freight carrier regulations.

THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING ANY WARRANTY THAT EXTEND BEYOND THE DESCRIPTION OF THE PRODUCT. This warranty statement sets forth the extent of our liability for breach of any warranty or deficiency in connection with the sale or use of the product. It is understood that we will not be liable for consequential damages of any nature, including but not limited to, loss of profit, delays or expenses, whether based on tort or